

Auckland DHB – Our Shared Values

Our values

What they mean for us

Welcome | Haere Mai

We see you and welcome you as a person

- Put people at ease
- Find out about the person
- See the whole person not just the condition
- Explain the environment ; what to expect

Respect | Manaaki

We respect, nurture and care for each other

- Listen to different points of view
- Show compassion and integrity
- Protect dignity and privacy
- Develop and Nurture

Together | Tūhono

We are a high performing team - patients, families and colleagues

- Share learning
- Communicate, collaborate and consult
- Achieve as a team, colleagues, patients and families
- Achieve and Celebrate success and recognise others

Aim High | Angamua

We aspire to excellence and the safest care

- Hold others to account and call out unacceptable behaviour
- Set high but achievable goals
- Inspire others to do their best work
- Look for ways to be more efficient and innovative
- Act with integrity